

eurotech

APPLIANCES FOR LIVING

warranty registration

We have made it easy for you to register your product on our website to keep your warranty details securely logged with us and making any claims easier.

Always read your product manual before use to avoid voiding your warranty.

All Eurotech products marketed and distributed in New Zealand by Eurotech Design Limited are covered by a warranty and is valid for the purchaser from the date of original purchase.

The warranty guarantees that any faults arising from defective materials or components, faulty workmanship, or assembly will be repaired or replaced at no charge to the purchaser. **This warranty is valid in New Zealand only.**

Warranty

Eurotech Design product warranties for the Eurotech range are valid for the original purchaser from the original date of purchase on NEW products only and excluding seconds or ex-display units. Warranty claims must be accompanied by proof of purchase.



We include a **5 year warranty*** on our entire Eurotech range, including:

Built-in Ovens (Electric and Gas)

Cooktops (Electric, Gas, and Induction)

Freestanding Cookers (Gas and Electric) **Rangehoods**

Refrigeration

(Bar Fridge, Fridge/Freezer and Chest Freezers)

Dishwashers (Freestanding and Integrated)

Laundry (Washing Machines and Dryers)

Domestic use

This product has been designed for use in normal domestic use. It is not intended for commercial use. Doing so will void the product warranty.

Defects

Any part of a Eurotech range product deemed to be defective and replaced by Eurotech Design is the property of Eurotech Design.

Eurotech Design reserves the right to inspect and test Eurotech products in order to determine the extent of any defect and the validity of a claim under the warranty.

* 5 year warranty period valid for purchases from 1 August 2022 and on NEW products only,

seconds and ex-display are excluded from the 5-year warranty.

To locate your closest Eurotech Design authorised service agent you can visit our website, email us, or phone.

What is not covered by the warranty

Service calls that are not related to any defect in the product. The cost of a service call will be charged if a problem is not found to be a product-related fault.

For example, and not limited to;

- Product/s is not installed and operated in accordance with the operating and installation instructions.
- Product/s is used for commercial use.
- Consumable or parts that degrade from wear and tear, e.g. seals, light bulbs, or filters.
- Glass damage or breakage.
- Correcting the installation of the product/s.
- If any serial number has been removed or defaced.
- Replacing house fuses, correct house wiring, or plumbing.
- Correct fault/s caused by the user.
- Blocked pumps or removal of foreign object/s from products.
- Water damage due to incorrect use.
- Noise or vibration that is considered normal, e.g. drain/fan sounds or user warning beeps.
- Correcting damage caused by pests, e.g. rats, cockroaches, etc.
- Corrosion or discolouration due to chemicals.
- Incorrect power voltage used, power outages, or surges.
- The installed product/s do not comply with the New Zealand gas, electrical, and plumbing regulations and codes of practice.
- Repairs when the appliance has been dismantled, repaired or serviced other than by a Eurotech Design authorised service agent.
- Costs of transport, mileage, and travelling time if the product is located beyond 30km of a recognised service agent, or if the roadway requires four-wheel-drive access.

Statutory Rights

This warranty is an extra benefit and does not affect your legal rights and applies only to Eurotech products purchased in New Zealand. Please register your product/s with Eurotech Design to ensure your warranty is securely logged or keep your proof of purchase.



eurotechdesign.co.nz



services@eurotechdesign.co.nz



+64 09 377 7523